PREFABRICATED KNEE BRACE ORDER FORM

OSSUR

19762 Pauling • Foothill Ranch, CA 92610

CUSTOMER SERVICE (800) 233.6263 FAX (949) 362-3888

ÖSSUR®

PATIENT INFORMATION (Please Print)

NAME _____ **AGE** _____

HEIGHT ____ ft ____ in **WEIGHT** ____ lbs. **SEX** ❍ M ❍ F

(Please complete if ordering undersleeves)

Prescribing Physician _____

Specialty: ❍ Ortho ❍ Rheum ❍ GP ❍ Sports Med ❍ Other _____

DIAGNOSIS _____

LEG ❍ **L** ❍ **R**

CONDITION

❍ **MEDIAL COMPARTMENT** - Varus Condition

❍ **LATERAL COMPARTMENT** - Valgus Condition

❍ **LIGAMENT INSTABILITY/INSUFFICIENCY**

MEASUREMENT (see reverse side for sizing)

❍ 6" above knee center ____ in ____ size

P.O. # _____ **CUST. ACCT. #** _____

DATE _____ **DATE REQUIRED** _____

CONTACT NAME _____

PRE-FABRICATED TIME: Pre-fabricated braces ship same day. Pre-fabricated braces with options, please allow 3 working days as indicated below.

SHIPPING METHOD
All braces are shipped prepaid, 2nd day air.
If other method of shipment is required, please indicate:

❍ UPS Next Day Service
❍ Ground
❍ 3 Day

BILLING ADDRESS
Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

SHIPPING ADDRESS (if different)
Company Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

OSTEOARTHRITIS BRACES

❍ **UNLOADER SPIRIT™** (Shell Color, Black Only)

OPTIONS: (Extra Charge)

QTY_____ Liner Set
QTY_____ Straps and Strap Pad Set
QTY_____ Strap Pad Set

❍ **UNLOADER EXPRESS®**

QTY_____ EXPRESS SLEEVE (Extra Charge)

REHABILITATION BRACES

POST OP

❍ Contour Air Light
❍ Contour Full Foam
❍ Universal Air Light
❍ Universal Full Foam
❍ Drop Lock - Contour Air Light
❍ Drop Lock - Contour Full Foam
❍ Drop Lock - Universal Air Light
❍ Drop Lock - Universal Full Foam
❍ Short - Contour Air Light
❍ Petite - Contour Air Light

PATELLA STABILIZER

❍ PS-1

QTY_____ ❍ Buttress Sets (Extra Charge)

ACCESSORIES (Extra Charge)

QTY _____ Coolsleeve Black Undersleeve
QTY _____ CoolMax® White Undersleeve
QTY _____ Cotton Lycra® Black Undersleeve
QTY _____ Neoprene Undersleeve - KC Meas _____
QTY _____ Neoprene Oversleeve - KC Meas_____

❍ Brace Bag

FUNCTIONAL BRACES

❍ **PARADIGM®** (Color - Gloss Black)

QTY _____ Liner Set

QTY _____ Strap Set

EXTRA CHARGE OPTIONS:

QTY _____ Liner Set

QTY _____ Straps and Strap Pad Set

QTY _____ Strap Pad Set

QTY _____ Patella Cover

QTY _____ FX style Sleeve
QTY _____ Sports Cover

❍ **GII TRAINER®**

PLEASE CHECK IF YOU REQUIRE: (No Charge)

❍ Product Catalog
❍ Boxes (2)
❍ Color Choice Wheel
❍ Shipping Labels
❍ Prescription Pads
❍ Patient Q&A Flyer

❍ Coordinate Cast System™ Measurement Forms

BRACE ORDER FORMS:

❍ Custom ❍ Prefabricated

FOR RETURN POLICY, PRODUCT WARRANTY AND SIZING CHART PLEASE SEE REVERSE SIDE.

SATISFACTION GUARANTEE* - Ossur brand knee braces are designed and tested to provide the highest level of patient comfort, compliance and effectiveness. If for any reason the patient is not 100% satisfied with their Ossur custom fabricated or prefabricated knee brace, the provider may return it within 30 days for a refund.

Prefabricated Osteoarthritis and Functional Knee Braces – Ossur warrants the hinge component of our Prefabricated Knee Braces against breakage for a period of 1 year. All other components are warranted to be free of defects in material and workmanship for a period of 90 days.

Post Operative Braces – Ossur warrants Post-Operative Braces against defects in material and workmanship in the following manner: 30 days for skin contact parts (foam and straps) and 90 days for shells and hinges.

Patella Stabilizer – Ossur warrants our Patella Stabilizer against defects in material and workmanship for a period of 90 days.

Return Policy - Upon receipt of the Ossur knee brace, the provider shall inspect it to ensure that it meets the requirements set forth in the order. If the brace does not meet the order requirements, the provider must call the Ossur Customer Service Department at 800-462-7252, Monday through Friday, 6:00 am to 4:30 pm PST. Prior to returning a brace for any reason, including product warranty or patient satisfaction issues, the provider is required to obtain a Return Materials Authorization (RMA) number from Customer Service. Final Acceptance of all returned items remains the discretion of the Ossur Quality Control Department.

*Satisfaction Guarantee and Product Warranty time frames begin on the date the brace is dispensed to the patient. Proof of brace delivery, signed and dated by the patient, is required for processing of guarantee and warranty returns. Satisfaction Guarantee does not apply to the PS-1 Patella Stabilizer or Ossur Post-Operative braces.

MEASURE CIRCUMFERENCE 6" (15.25 CM)
ABOVE MID PATELLA

SIZING FOR:		Inches	Centimeters
• **UNLOADER™ SPIRIT™**	XS	13.5" to 16"	(34.0 - 40.0)
• **PS-1**	S	16" to 18"	(40.0 - 46.0)
	M	18" to 20.5"	(46.0 - 52.0)
	L	20.5" to 23.5"	(52.0 - 60.0)
	XL	23.5" to 26.5"	(60.0 - 67.5)
	XXL	26.5" to 29.5" (PS-1 only)	(67.5 - 75.0)

MEASURE CIRCUMFERENCE 6" (15.25 CM)
ABOVE MID PATELLA

SIZING FOR:		Inches	Centimeters
• **UNLOADER EXPRESS®**	XS	13.5" to 15.5"	(34.0 - 39.5)
• **PARADIGM®**	S	15.5" to 17.5"	(39.5 - 44.5)
• **GII TRAINER®**	M	17.5" to 20.5"	(44.5 - 52.0)
	L	20.5" to 23.5"	(52.0 - 60.0)
	XL	23.5" to 26.5"	(60.0 - 67.5)
	XXL	26.5 to 29.5 (Trainer does not come in XXL)	(67.5 - 75.0)

The stabilizing effect of a knee brace will depend on the type of brace, patient age, height, weight, muscle tone, severity of the injury/OA, the type of injury and the medical treatment involved. A knee brace is designed to reduce the potential and severity of a knee injury and is not a guarantee against injury. There are no warranties expressed or implied made by Ossur on their braces except the warranties against defects in materials or workmanship. Liability is limited to replacement or repair of defective parts or workmanship. Liability for incidental or consequential damage, personal injury or property damage as a result of defect is specifically denied.

The Unloader Spirit, Unloader Express, Paradigm, and GII Trainer are trademarks of OSSUR.
Other brands and product names are trademarks of their respective owners.
U.S. Patent# 5,302,169 • U.S. Patent# 5,400,806 • U.S. Patent# 5,562,605 • U.S. Patent# 5,797,864